



C O N S U L T I N G

An Evaluation of the

Community Service Program Pilot

Case Studies

A key focus of the review was to collect the stories of the ten pilot schools as they worked through the process of planning and implementing their individual approaches to the Community Service Program Pilot. This section of the review attempts to capture the experiences of each school with a particular focus on:

- school / community demographics
- approach to the pilot
- distinctive features of that approach
- challenges encountered
- strategies used to overcome those challenges
- observed benefits
- adjustments and adaptations made in planning for 2007

While it is intended that the case studies themselves will be a significant resource for other schools as they implement the program within their own local context, this section will conclude by highlighting a number of critical implications for implementation that have emerged from the experiences of the pilot schools. In this way, the key learning experiences of each of the pilot schools are captured as actionable strategies.

Note: All challenges outlined in the case studies have been presented as raised by the representatives of each school / community. Although the reality is that some challenges may have resulted more from perception than reality, none the less, issues which were reported are accounted for here. As many of the challenges are common across the pilot schools, they will be discussed in greater detail within the results section of this document.

Strategies raised in this section will be specific to the particular challenges faced by each pilot school. In some cases, the strategies were actually implemented by the pilot school while in other cases the strategies were identified upon reflection and have become part of the planning process for next year.